**HUrricane**

**Test Case Definitions**

| **Test Case ID:TC-01.1** | | | | | | **Test Description: It verifies the customer can register an account** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Register Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-01.1** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Register Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The customer must create an account using an email that has not been previously registered in the system. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The actor clicks on "Create Account." | |  | | The system redirects to the "Create Account" page and asks the customer for an email to register. |  |  | |  | |  |
| **2** | The actor enters their name, email in the provided field. | | Sample email:  TD-01 | | The system redirects the customer to the password creation page to set a password.. |  |  | |  | |  |
| **3** | The actor sets a password. | | Sample  password:  TD-02 | | The system sends a verification code to the customer. |  |  | |  | |  |
| **4** | The actor enters the code from the email into the website. | | Sample  code:  TD-03 | | The system creates and saves the customer's account, then notifies them that their account has been created. After that, the system redirects the customer to the homepage. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | name:  Ahmet Selim Yıldırım  mail:  ahmet\_selim\_yıldırı[m@gmail.com](mailto:m@gmail.com) | | password:  ahmet2003 | | 356040 | |  | |  | |
| **Post-conditions:**   * The customer's account has been created. | | | | | | | | | | | |

| **Test Case ID:TC-01.2** | | | | | | **Test Description: It verifies the restaurant can register an account** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Register Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-01.2** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Register Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The restaurant is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The restaurant must create an account using an email , a phone number that has not been previously registered in the system. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The actor clicks on "Create Partnership Account." | |  | | The system redirects to the "Create Account" page and asks the restaurant for an email to register. |  |  | |  | |  |
| **2** | The restaurant enters their restaurant name, email, phone number in the provided field. | | Sample email:  TD-01 | | The system redirects the restaurant to the password creation page to set a password.. |  |  | |  | |  |
| **3** | The restaurant sets a password. | | Sample  password:  TD-02 | | The system sends a verification code to the restaurant. |  |  | |  | |  |
| **4** | The restaurant enters the code from the email into the website. | | Sample  code:  TD-03 | | The system creates and saves the restaurant 's account, then notifies them that their account has been created. After that, the system redirects the restaurant to the homepage. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | name:  Mustafa Akyıldız.  phone number:  05530437301  mail:  info.ocakbaşı[m@gmail.com](mailto:m@gmail.com) | | password:  lokanta2015 | | 356040 | |  | |  | |
| **Post-conditions:**   * The restaurant's account has been created. | | | | | | | | | | | |

| **Test Case ID:TC-01.3** | | | | | | **Test Description: It verifies the courier can register an account** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Register Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-01.3** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Register Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The courier is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The courier must create an account using an email ,a phone number , a tax certificate that has not been previously registered in the system. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The courier clicks on "Create Courier Account." | |  | | The system redirects to the "Create Account" page and asks the courier for an email to register. |  |  | |  | |  |
| **2** | The actor enters their courier name , email, phone number, and tax certificate in the provided field. | | Sample email:  TD-01 | | The system redirects the courier to the password creation page to set a password.. |  |  | |  | |  |
| **3** | The courier sets a password. | | Sample  password:  TD-02 | | The system sends a verification code to the courier. |  |  | |  | |  |
| **4** | The courier enters the code from the email into the website. | | Sample  code:  TD-03 | | The system creates and saves the courier's account, then notifies them that their account has been created. After that, the system redirects the courier to the homepage. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | name:  Mustafa Akyıldız.  phone number:  05530437301  mail:  mustafaakyildiz[@gmail.com](mailto:m@gmail.com)  taxcertificate.PNG | | password:  lokanta2015 | | 356040 | |  | |  | |
| **Post-conditions:**   * The courier's account has been created. | | | | | | | | | | | |

| **Test Case ID:TC-02** | | | | | | **Test Description: It verifies the actor can change accounts password** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Password Change Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-02** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Password Change Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The actor is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The actor's new password must not be the same as the previous password. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The actor clicks on the "My Account" button. | |  | | The system redirects the user to the account page. |  |  | |  | |  |
| **2** | The actor clicks on "Change Password." | |  | | The system redirects the actor to a page to enter a new password. |  |  | |  | |  |
| **3** | The actor creates a new password. | | Sample password:  TD-01 | | The system saves the actor's new password and notifies them that the password has been changed. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | mustafa123 | |  | |  | |  | |  | |
| **Post-conditions:**   * The actor's account has been created. | | | | | | | | | | | |

| **Test Case ID:TC-03** | | | | | | **Test Description: It verifies the order delivers to the customer.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Order Delivery Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-03** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Order Delivery Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The system receives the order and notifies the restaurant. * Order created by the customer. | | | | | | | | | | | |
| **Dependencies:**  ● Database with sample restaurants and menu items must be available. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The restaurant selects an available courier. | | Sample  Courier and Restaurant: TD-01 , TD-02 | | The system notifies the courier for the order. |  |  | |  | |  |
| **2** | The restaurant hands over the order to the courier. | | Sample order: TD-03 | | The system notifies the customer that the restaurant has given the order to the courier.  The system sends a delivery code to the customer. |  |  | |  | |  |
| **3** | The courier delivers the order to the customer.Then the courier enters the code into the system. | | Sample customer: TD-04 | | The system marks the order as completed. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Ocakbaşı  Et Lokantası | | Mehmet  Topbaş | | 1.5 İskender Ekonomi Menü | | Fatih  Bucak | |  | |
| **Post-conditions:**   * Order delivered to the customer and order system's status changed. | | | | | | | | | | | |

| **Test Case ID:TC-04** | | | | | | **Test Description: It verifies the changes that can be made to the restaurant's menu.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Manage Food Item Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested : UC-04** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Manage Food Item Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**  **● The Restaurant must be logged in to the system.** | | | | | | | | | | | |
| **Dependencies:**  ● The restaurant must make the adjustments in accordance with the terms and conditions. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The restaurant manager clicks on the **Store** button. | |  | | The store page opens. |  |  | |  | |  |
| **2** | The restaurant manager clicks on an **existing food item** or **Add Food** button on the screen. | | Sample food: TD-01 | | The system displays a form with fields for food details (e.g., name, price, description, image). |  |  | |  | |  |
| **3** | The restaurant manager **enters** or **updates** the required information in the provided fields. | | Sample price information: TD-02 | | The system sends a message for verification. |  |  | |  | |  |
| **4** | The restaurant manager confirms the food addition. | |  | | The system sends a notification confirming that the change request has been received. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Medium  Margarita Pizza Menu | | 300TL | |  | |  | |  | |
| **Post-conditions:**   * **The system saves the changes made to the dish.** * **The system updates the changes on the restaurant's page.** | | | | | | | | | | | |

| **Test Case ID:TC-05** | | | | | | **Test Description: It verifies the customer can manages payment method.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Manage Payment Method Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-05** | | | | | | **Test Designed Date: 28/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Manage Payment Method Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**  **● The customer must be logged in to the system.** | | | | | | | | | | | |
| **Dependencies:**  ● The user's connection must be available. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer goes to the settings section. | |  | | The settings page opens |  |  | |  | |  |
| **2** | The customer clicks on the manage payment method button. | |  | | The options to manage the payment method will appear. |  |  | |  | |  |
| **3** | The customer selects a new payment method or edits an already existing payment method. | | Sample payment method: TD-01 | | The system checks the validity of the payment method change, and if valid, sends a message to the user confirming that the changes have been saved. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Online Credit Card | |  | |  | |  | |  | |
| **Post-conditions:**   * **The system saves the updated payment method.** | | | | | | | | | | | |

| **Test Case ID:TC-06** | | | | | | **Test Description: It verifies the customer can creates an order.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Create an Order Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-06** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Create an Order Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**  **●** The customer logged in. | | | | | | | | | | | |
| **Dependencies:**   * The customer's payment information must be valid for the selected dish. * The customer must place the order within the operating hours of the selected restaurant. * Database with sample restaurants and menu items must be available.   Payment gateway should be accessible for payment processing. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer searches for a desired meal or restaurant.. | | Sample Restaurant : TD-01 | | The restaurant page opens. |  |  | |  | |  |
| **2** | The customer opens the page of a selected restaurant from the displayed restaurant menu. | | Sample menu: TD-02 | | The dishes are listed in a menu format in front of the customer. |  |  | |  | |  |
| **3** | The customer adds a meal to the cart from the restaurant’s page. | | Sample meal: TD-03 | | The system adds the selected dish to the customer's cart. |  |  | |  | |  |
| **4** | The customer confirms the cart. | |  | | The system loads the page containing the order details. |  |  | |  | |  |
| **5** | The customer places the order using the selected payment method and address. | | Sample payment method and location information:TD-04 | | The system accepts the order, sends a notification saying "Your order has been received," and redirects to the order tracking screen. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Queens Burger | | 1.Cheese Burger 2. Chicken Burger | | Cheese Burger | | Online Credit Card  Ankara Hacettepe Üni. Beytepe Erkek Öğrenci Yurdu | |  | |
| **Post-conditions:**   * The system creates an order | | | | | | | | | | | |

| **Test Case ID:TC-07** | | | | | | **Test Description: It verifies the customer can log in to an account** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Login Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-07** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Login Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The customer must have an account.  Payment gateway should be accessible for payment processing. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer clicks on the login button. | |  | | The system redirects to the login page. |  |  | |  | |  |
| **2** | The customer enters their email and password. | | Sample email and password: TD-01 , TD-02 | | The system redirects to the homepage. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | mail:  ahmet\_selim\_yıldırı[m@gmail.com](mailto:m@gmail.com) | | password:  ahmet2003 | |  | |  | |  | |
| **Post-conditions:**   * The customer is on the homepage. | | | | | | | | | | | |

| **Test Case ID:TC-08** | | | | | | **Test Description: It verifies the customer can cancel an order** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Customer Order Cancellation Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-08** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Order Cancellation Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer has placed an order. | | | | | | | | | | | |
| **Dependencies:**   * If the customer cancels the order within **3 minutes**, a refund will be issued. * If the customer cancels the order after **3 minutes**, the order will be canceled **without a refund**. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer clicks on the "My Orders" section in the top menu bar. | |  | | The system lists the customer's past orders. |  |  | |  | |  |
| **2** | The customer selects the order they want to cancel. | | Sample order:  TD-01 | | The system displays the details of the selected order to the customer. |  |  | |  | |  |
| **3** | On the order details page, the customer clicks the "Cancel Order" button. | |  | | The system provides an option for the customer to confirm the cancellation of the order. |  |  | |  | |  |
| **4** | The customer approves the notification. | |  | | The system cancels the customer's order.the system redirects the customer to the homepage. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Hazırlanıyor…  Ekonomik İskender Menü  Ocakbaşı Et Lokantası  23 eylül 2024 | |  | |  | |  | |  | |
| **Post-conditions:**   * The customer's order has been canceled. | | | | | | | | | | | |

| **Test Case ID:TC-09** | | | | | | **Test Description: It verifies the customer can manages location information.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Manage Location Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-09** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Manage Location Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**  **● The customer must be logged in to the system.** | | | | | | | | | | | |
| **Dependencies:**  ● The user's connection must be available. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer or restaurant manager goes to the settings section. | |  | | The settings page opens |  |  | |  | |  |
| **2** | The customer or restaurant manager selects the "Manage Location" option next to the desired location. | |  | | The options to manage the locations will appear. |  |  | |  | |  |
| **3** | The customer or restaurant manager clicks on either the "Add Address" or "Edit Address" button. | |  | | The system redirects the customer or restaurant manager to a page where they can enter their address details. |  |  | |  | |  |
| **4** | The customer selects a new location or edits an already existing location. | | Sample location: TD-01 | | The system checks the validity of the location change, and if valid, sends a message to the user confirming that the changes have been saved. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Ankara Hacettepe Üni. Beytepe Erkek Öğrenci Yurdu | |  | |  | |  | |  | |
| **Post-conditions:**   * **The system saves the updated location.** | | | | | | | | | | | |

| **Test Case ID:TC-10** | | | | | | **Test Description: It verifies the customer can log out from an account.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Logout Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-10** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Logout Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The customer must have an account.  Payment gateway should be accessible for payment processing. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer clicks on the logout button. | |  | | The system asks the customer for confirmation to ensure they want to log out. |  |  | |  | |  |
| **2** | The customer confirms to log out. | |  | | The system redirects to the homepage. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | |  | |  | |  | |  | |  | |
| **Post-conditions:**   * The customer is on the homepage. | | | | | | | | | | | |

| **Test Case ID:TC-11** | | | | | | **Test Description: It verifies the customer can register an account** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Update Courier Status Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested : UC-11** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Update Courier Status Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The courier is called by the restaurant upon request. | | | | | | | | | | | |
| **Dependencies:**  ● The courier is available before order request. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The courier logs into the app. | |  | | The system loads the homepage. |  | This test case is controlled by a courier. | |  | |  |
| **2** | The courier updates their status by sliding the "Courier in Delivery" button on the panel that appears on the homepage. | |  | | The system updates the courier's status. |  |  | |  | |  |
| **3** | The courier picks up the order from the restaurant and delivers it to the customer. | | Sample  order:  TD-01 | | The system has sent a code to the customer. |  |  | |  | |  |
| **4** | The courier enters the code received from the customer into the "Deliver Order" field on the homepage. | | Sample  code:  TD-02 | | The system updates the courier's status. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | 1.5 İskender Ekonomi Menü | | 356040 | |  | |  | |  | |
| **Post-conditions:**   * The courier’s current status is available. | | | | | | | | | | | |

| **Test Case ID:TC-12** | | | | | | **Test Description: It verifies the customer browses restaurants and food items to explore available options.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Customer Browses Restaurants and Food Items Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-12** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):High** | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Browses Restaurants and Food Items Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is on the HUrricane homepage. | | | | | | | | | | | |
| **Dependencies:**  ● Restaurants match the filters.  Payment gateway should be accessible for payment processing. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer selects the "Browse Restaurants" option. | | Sample  filter:  TD-01 | | The system displays a list of restaurants with filters (e.g., cuisine, delivery time). |  |  | |  | |  |
| **2** | The customer applies filters or selects a restaurant. | | Sample  restaurant: TD-02 | | The system displays the restaurant’s menu with food items (e.g., name, price, description). |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Price is less then 300TL | | Ocakbaşı Et Lokantası | |  | |  | |  | |
| **Post-conditions:**   * The customer views a list of restaurants and their food items. | | | | | | | | | | | |

| **Test Case ID: TC-13** | | | | | | **Test Description: It verifies the registered customer saves restaurants and food items for quick access.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Customer Saves Restaurants and Food Items Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-13** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**Medium | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Saves Restaurants and Food Items Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is logged into their account. * The customer is browsing a restaurant or food item. | | | | | | | | | | | |
| **Dependencies:**  ● The item must not already be saved. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer selects a restaurant or food item to save. | | Sample  restaurant: TD-01 | | The system displays the restaurant or food. |  |  | |  | |  |
| **2** | The customer clicks the "Save to Favorites" button. | |  | | The system adds the restaurant/food item to the customer’s favorites list.  The system displays a confirmation: "Added to Favorites." |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Ocakbaşı Et Lokantası | |  | |  | |  | |  | |
| **Post-conditions:**   * The restaurant or food item is saved to the customer’s favorites. | | | | | | | | | | | |

| **Test Case ID: ATC-01** | | | | | | **Test Description: It verifies the admin shall be able to review restaurant and courier registration requests, including submitted documents, and either approve or reject the application.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name: Approve or Reject Restaurant/Courier Registrations** **Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :AUC-1** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Approve or Reject Restaurant/Courier Registrations Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The admin must be logged into the system. | | | | | | | | | | | |
| **Dependencies:**  ● The information is valid.  ● The submitted documents are completed. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The admin navigates to the management panel. | |  | | The system displays the management panel. |  |  | |  | |  |
| **2** | The admin selects a pending registration request. | |  | | The system displays the submitted details and documents. |  |  | |  | |  |
| **3** | The admin reviews the provided information and approves the request. | | Sample  request:TD-01 | | The system displays submitted requests. |  |  | |  | |  |
| **4** | The admin approves the provided request. | |  | | The system updates the restaurant’s or courier’s status accordingly.  The system notifies the applicant of the decision. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Batuhan Galip Badem:  Ocakbaşı Et Lokantası siparişinde eksik içecek getirdi bilginize. | |  | |  | |  | |  | |
| **Post-conditions:**   * A restaurant or courier registration request must exist. | | | | | | | | | | | |

| **Test Case ID:TC-15** | | | | | | **Test Description: It verifies the registered customer rates and reviews restaurants and couriers after an order.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Customer Rates and Reviews Restaurants and Couriers Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-15** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**Medium | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Rates and Reviews Restaurants and Couriers Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is logged into their account. * The customer has a completed order (status: "Delivered"). | | | | | | | | | | | |
| **Dependencies:**  ● The review doesn’t contain inappropriate content  ● The submitted documents are completed. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer selects a completed order from their order history. | | Sample order:  TD-01 | | The system displays past orders, information and options. |  |  | |  | |  |
| **2** | The customer clicks the "Rate & Review" button. | |  | | The system displays a form with rating fields (1–5 stars) and a review text box for the restaurant and courier. |  |  | |  | |  |
| **3** | The customer enters ratings and a review (optional) and submits. | |  | | The system saves the ratings/reviews and notifies the restaurant/courier. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Teslim Edildi...  Ekonomik İskender Menü  Ocakbaşı Et Lokantası  23 eylül 2024 | |  | |  | |  | |  | |
| **Post-conditions:**   * The restaurant and/or courier receives a rating and review, visible to other users. | | | | | | | | | | | |

| **Test Case ID:ATC-2** | | | | | | **Test Description: It verifies the admin shall have access to all customer reviews, including ratings, comments, and feedback related to restaurants, food items, and couriers. The admin can filter, sort, and flag inappropriate reviews.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Customer Review Management Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :AUC-2** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Review Management Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The admin must be logged into the system. * There must be existing customer reviews in the database. | | | | | | | | | | | |
| **Dependencies:**  ● The reviews match the selected filter.  ● The flagged review is not yet under investigation. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The admin navigates to the review management panel. | |  | | The system displays all customer reviews. |  |  | |  | |  |
| **2** | The admin selects a filter criterion (e.g., date, rating, restaurant, food item, customer). | |  | | The system filters and displays relevant reviews. |  |  | |  | |  |
| **3** | The admin selects a sorting option (e.g., high to low, low to high). | |  | | The system sorts and displays reviews accordingly. |  |  | |  | |  |
| **4** | The admin clicks on a review to view its details. | |  | | The system displays details. |  |  | |  | |  |
| **5** | The admin flags the review. | |  | | The system updates the review status and marks it for further review. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | |  | |  | |  | |  | |  | |
| **Post-conditions:**   * The admin successfully views, filters, sorts, or flags reviews. * The system updates review status if flagged. | | | | | | | | | | | |

| **Test Case ID:ATC-03** | | | | | | **Test Description: It verifies the admin shall be able to receive, review, and respond to customer complaints related to orders, payments, delivery issues, or technical problems.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Customer Manage Customer Support Requests Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :AUC-3** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Manage Customer Support Requests Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The admin must be logged into the system. * There must be at least one customer complaint submitted. | | | | | | | | | | | |
| **Dependencies:**  ● There are complaints available.  ● The issue doesn’t require technical support. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The admin navigates to the customer support dashboard. | |  | | The system displays a list of open customer complaints. |  |  | |  | |  |
| **2** | The admin selects a complaint to review. | |  | | The system shows the complaint details, including order information and customer history. |  |  | |  | |  |
| **3** | The admin categorizes the complaint (e.g., payment issue, order delay, technical issue). | |  | | The system shows categorized complaints. |  |  | |  | |  |
| **4** | The admin assigns a priority level based on urgency. | | Sample priority: TD-01 | | The system saves priority level. |  |  | |  | |  |
| **5** | The admin responds to the customer. | |  | | The system  takes admin response. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | High. | |  | |  | |  | |  | |
| **Post-conditions:**   * The complaint is either resolved, escalated, or marked for further action. | | | | | | | | | | | |

| **Test Case ID:TC-18** | | | | | | **Test Description: It verifies the registered customer accesses their order history to view past orders.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Customer Customer Accesses Order History Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :UC-18** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**Medium | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Customer Accesses Order History Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is logged into their account. * The customer is on the homepage. | | | | | | | | | | | |
| **Dependencies:**  ● The customer has past orders | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer selects the "Order History" option. | |  | | The system displays a list of past orders with details (e.g., order ID, date, total amount). |  |  | |  | |  |
| **2** | The customer selects an order to view more details (e.g., items, delivery status). | | Sample order:  TD-01 | | The system displays the detailed order information. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Teslim Edildi...  Ekonomik İskender Menü  Ocakbaşı Et Lokantası  23 eylül 2024 | |  | |  | |  | |  | |
| **Post-conditions:**   * The complaint is either resolved, escalated, or marked for further action. | | | | | | | | | | | |

| **Test Case ID:ATC-04** | | | | | | **Test Description: It verifies the admin shall be able to create, update, delete, and deactivate user accounts for customers, restaurant managers, and couriers.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Customer Manipulate User Info Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :AUC-4** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Customer Manipulate User Info Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The admin must be logged into the system. * The system must have role-based access control in place. | | | | | | | | | | | |
| **Dependencies:**  ● The required fields are not missing.  ● There aren’t any deactivated users attempting to log in. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The admin navigates to the user management dashboard. | |  | | The system displays a list of all registered users. |  |  | |  | |  |
| **2** | The admin selects an action (Create, Update, Delete, or Deactivate). | |  | | The system displays a page that belongs to the action. |  |  | |  | |  |
| **3** | If creating a new user:  The admin fills in user details (name, email, role, etc.). | |  | | The system validates and saves the new user account. |  |  | |  | |  |
| **4** | If updating an existing user:  The admin selects a user and edits the necessary details. | |  | | The system validates and updates the information. |  |  | |  | |  |
| **5** | If deleting a user:  The admin selects a user and confirms the deletion. | |  | | The system removes the user from the database. |  |  | |  | |  |
| **6** | If deactivating a user:  The admin selects a user and deactivates the account. | |  | | The system changes the user’s status to “Inactive.” |  |  | |  | |  |
| **7** | The admin approves the changes. | |  | | The system saves the changes. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | |  | |  | |  | |  | |  | |
| **Post-conditions:**   * The user account is successfully created, updated, deleted, or deactivated as per the admin's action. | | | | | | | | | | | |

| **Test Case ID:ATC-05** | | | | | | **Test Description: It verifies the admin or restaurant manager shall be able to create, update, delete, and modify menu items, including their descriptions, prices, availability, and categories.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:View Orders Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :AUC-5** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:View Orders Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The admin or restaurant manager must be logged into the system. * The restaurant must be registered and approved on the platform. | | | | | | | | | | | |
| **Dependencies:**  ● The item isn’t part of an active order  ● The required fields are not missing.  ● An available item is selected for an order | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The admin/restaurant manager navigates to the menu management dashboard. | |  | | The system displays the current menu items. |  |  | |  | |  |
| **2** | The admin/manager selects an action (Add, Update, Delete, Modify). | | Sample order:  TD-01 | | The system displays a page that belongs to the action.. |  |  | |  | |  |
| **3** | If adding a new item:  The admin/manager enters the item name, description, price, category, and availability. | |  | | The system validates and saves the new item. |  |  | |  | |  |
| **4** | If updating an existing item:  The admin/manager selects a menu item and edits its details. | |  | | The system validates and updates the information. |  |  | |  | |  |
| **5** | If deleting an item:  The admin/manager selects an item and confirms deletion. | |  | | The system removes the item from the menu. |  |  | |  | |  |
| **6** | If modifying availability:  The admin/manager toggles availability (e.g., "Available" or "Out of Stock"). | |  | | The System updates the menu status accordingly. |  |  | |  | |  |
| **7** | The admin approves the changes. | |  | | The system confirms the action taken and updates the restaurant’s menu. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | |  | |  | |  | |  | |  | |
| **Post-conditions:**   * The menu item is successfully added, updated, deleted, or modified based on the selected action. | | | | | | | | | | | |

| **Test Case ID:ATC-06** | | | | | | **Test Description: It verifies the admin shall be able to assign a courier to a new order or reassign an existing order to another courier if needed.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Assign or Reassign Couriers Test** | | | | | | **Test Designed by:Bedirhan Gençaslan** | | | | | |
| **Use Case Tested :AUC-6** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name:Assign or Reassign Couriers Module** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The admin must be logged into the system. * The order must be in a state where reassignment is allowed (e.g., not yet delivered). * Available couriers must be listed in the system. | | | | | | | | | | | |
| **Dependencies:**  ● There are couriers available.  ● The courier accepets the order | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The admin navigates to the order management dashboard. | |  | | The system displays all orders and their assigned couriers. |  |  | |  | |  |
| **2** | The admin selects an order and chooses "Assign/Reassign Courier." | | Sample order:  TD-01 | | The system lists available couriers. |  |  | |  | |  |
| **3** | The admin selects a courier and confirms the assignment. | | Sample courier:  TD-02 | | The system updates the order and notifies the selected courier. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | | Hazırlanıyor…  Receiving Order:  Mustafa Baş  Preparing Order:  Ekonomik İskender Menü  Ocakbaşı Et Lokantası  23 eylül 2024 | | Ahmet Arslan  Status:  Available | |  | |  | |  | |
| **Post-conditions:**   * The order is assigned or reassigned to the selected courier. | | | | | | | | | | | |

| **Test Case ID:** | | | | | | **This test verifies that a registered customer can request a refund or report an issue with an order through the system.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Customer Refund and Issue Reporting Test** | | | | | | **Test Designed by:Salih Eren Yüzbaşıoğlu** | | | | | |
| **Use Case Tested :UC-22** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name: Order Management** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The customer is logged into their account. * The customer has an order eligible for a refund or reporting. * The system allows refunds and reports within the allowed window (e.g., within 7 days). | | | | | | | | | | | |
| **Dependencies:**   * The order exists in the system and is in a refundable or reportable state. * Notifications to the restaurant/administrator are functional. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The customer selects an order and clicks "Manage Order." | |  | | The system displays options: "Request Refund" and "Report Issue." |  |  | |  | |  |
| **2** | The customer selects an option and submits the request. | |  | | The system updates order status and notifies the restaurant/admin. |  |  | |  | |  |
| **3** | If the order is outside the refund/report window, the system denies the request. | |  | | The system displays: "Refund or reporting period expired." |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
|  | |  | |  | |  | |  | |  | |
| **Post-conditions:**   * The refund request or issue report is logged. * Notifications are sent within 5 seconds. | | | | | | | | | | | |

| **Test Case ID:** | | | | | | **It verifies that a courier can successfully register with a restaurant and that the system handles the registration process correctly, including cases where the courier is already registered.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Courier Restaurant Registration Test** | | | | | | **Test Designed by:Salih Eren Yüzbaşıoğlu** | | | | | |
| **Use Case Tested :UC-23** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name: Courier Registration** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The courier must be logged into the system. * The courier is on the "Profile" page. * At least one active restaurant is available in the system for registration. | | | | | | | | | | | |
| **Dependencies:**   * The restaurant is active and accepting courier registrations. * The courier’s availability status is set to "Available." | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The courier selects the "Register with Restaurants" option from the Profile page | |  | | The system displays a list of restaurants with a "Register" button next to each |  |  | |  | |  |
| **2** | The courier selects a restaurant and clicks "Register. | | Sample restaurant: "Ocakbaşı Et Lokantası" | | The system submits the registration request to the restaurant and displays a confirmation message: "Registration request sent." |  |  | |  | |  |
| **3** | The courier attempts to register with the same restaurant again. | | Sample restaurant: "Ocakbaşı Et Lokantası" | | The system displays: "Already registered with this restaurant" and returns to the restaurant list. |  |  | |  | |  |
| **4** | The courier sets their availability status to "Available" after registration. | |  | | The availability status updates within 2 seconds, and the courier becomes eligible for delivery requests from the registered restaurant. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
| Restaurant Name | | Ocakbaşı Et Lokantası | |  | |  | |  | |  | |
| Courier ID | | CR-001 (Sample Courier ID) | |  | |  | |  | |  | |
| Courier Status | | Available | |  | |  | |  | |  | |
| **Post-conditions:**   * The courier is registered with the selected restaurant. * The registration request is logged in the system (per Section 6, Courier Module). * The courier’s availability status is updated and reflected in the system. | | | | | | | | | | | |

| **Test Case ID:TC-23** | | | | | | **It verifies that a courier can successfully register with a restaurant and that the system handles the registration process correctly, including cases where the courier is already registered.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Courier Restaurant Registration Test** | | | | | | **Test Designed by:Salih Eren Yüzbaşıoğlu** | | | | | |
| **Use Case Tested :UC-23** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name: Courier Registration** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The courier must be logged into the system. * The courier is on the "Profile" page. * At least one active restaurant is available in the system for registration. | | | | | | | | | | | |
| **Dependencies:**   * The restaurant is active and accepting courier registrations. * The courier’s availability status is set to "Available." | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | The courier selects the "Register with Restaurants" option from the Profile page | |  | | The system displays a list of restaurants with a "Register" button next to each |  |  | |  | |  |
| **2** | The courier selects a restaurant and clicks "Register. | | Sample restaurant: "Ocakbaşı Et Lokantası" | | The system submits the registration request to the restaurant and displays a confirmation message: "Registration request sent." |  |  | |  | |  |
| **3** | The courier attempts to register with the same restaurant again. | | Sample restaurant: "Ocakbaşı Et Lokantası" | | The system displays: "Already registered with this restaurant" and returns to the restaurant list. |  |  | |  | |  |
| **4** | The courier sets their availability status to "Available" after registration. | |  | | The availability status updates within 2 seconds, and the courier becomes eligible for delivery requests from the registered restaurant. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
|  | | **1** | | **2** | | **3** | | **4** | | **…** | |
| Restaurant Name | | Ocakbaşı Et Lokantası | |  | |  | |  | |  | |
| Courier ID | | CR-001 (Sample Courier ID) | |  | |  | |  | |  | |
| Courier Status | | Available | |  | |  | |  | |  | |
| **Post-conditions:**   * The courier is registered with the selected restaurant. * The registration request is logged in the system (per Section 6, Courier Module). * The courier’s availability status is updated and reflected in the system. | | | | | | | | | | | |

| **Test Case ID:TC-24** | | | | | | **Test Description: Verifies that the admin or courier can update the order status (e.g., "Pending," "Accepted," "Out for Delivery," "Delivered," "Canceled").** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Modify Order Status Test** | | | | | | **Test Designed by:Salih Eren Yüzbaşıoğlu** | | | | | |
| **Use Case Tested :UC-24** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name: Order Management** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * The courier must be logged into the system. * The courier is on the "Profile" page. * At least one active restaurant is available in the system for registration. | | | | | | | | | | | |
| **Dependencies:**   * The system must track order status transitions (e.g., cannot skip from "Pending" to "Delivered"). * Relevant users (customer/restaurant) must receive notifications upon status change. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | Admin/Courier navigates to the order tracking dashboard. | |  | | System displays active orders with current statuses. |  |  | |  | |  |
| **2** | Admin/Courier selects an order. | | Order ID: TD-03 (Status: "Accepted") | | Order details are displayed. |  |  | |  | |  |
| **3** | Admin/Courier selects "Update Status." | | New status: "Out for Delivery" | | System validates the transition (e.g., allows "Accepted" → "Out for Delivery"). |  |  | |  | |  |
| **4** | Admin/Courier confirms the change. | |  | | System updates the status and notifies the customer/restaurant. |  |  | |  | |  |
| **5** | (Alternative) Attempt invalid transition (e.g., "Pending" → "Delivered"). | | Order ID: TD-04 (Status: "Pending") | | System rejects the change and displays an error. |  |  | |  | |  |
| **Test Data Table** | | | | | | | | | | | |
| ID | | **Order Details** | | **Current Status** | | **New Status (Valid)** | | **New Status (Invalid)** | | **…** | |
| TD-03 | | Pizza Order (Customer: Ali) | | Accepted | | Out for Delivery | | - | |  | |
| Courier ID | | CR-001 (Sample Courier ID) | | Pending | | - | | Delivered | |  | |
| **Post-conditions:**   * The order status is updated in the system. * Audit logs record the change. * Relevant users (customer/restaurant) receive notifications. | | | | | | | | | | | |

| **Test Case ID:TC-25** | | | | | | **Verifies admin can search/filter orders & view details.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Admin Order Search Test** | | | | | | **Test Designed by:Salih Eren Yüzbaşıoğlu** | | | | | |
| **Use Case Tested :UC-25** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name: Order Management** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * Admin logged in, orders exist. | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | Navigate to order dashboard | | N/A | | Dashboard with search/filters displayed |  |  | |  | |  |
| **2** | Search by Order ID | | ID: 12345 | | Order with ID 12345 displayed" |  |  | |  | |  |
| **3** | Filter by Status | | Status: Delivered | | Delivered orders shown |  |  | |  | |  |
| **4** | Select an order | | Order 12345 | | Order details displayed |  |  | |  | |  |
| **Post-conditions:**   * Orders found based on criteria, reasonable performance. | | | | | | | | | | | |

| **Test Case ID:ATC-9** | | | | | | **Verifies admin can search/filter users and view user details.** | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Test Name:Admin User Search Test** | | | | | | **Test Designed by:Salih Eren Yüzbaşıoğlu** | | | | | |
| **Use Case Tested :AUC-9** | | | | | | **Test Designed Date: 29/03/2025** | | | | | |
| **Test Priority (Low/Medium/High):**High | | | | | | **Test Executed by:<Name-Surname>** | | | | | |
| **Module Name: User Management** | | | | | | **Test Execution Date: <dd/mm/yyyy>** | | | | | |
|  | | | | | | | | | | | |
| **Pre-conditions:**   * Admin logged in, users exist in the system. | | | | | | | | | | | |
| **Dependencies:**   * The restaurant is active and accepting courier registrations. * The courier’s availability status is set to "Available." | | | | | | | | | | | |
|  | | | | | | | | | | | |
| **Step** | **Test Steps** | | **Test Data** | | **Expected Results** | **Actual Results** | **Notes** | | **Status** | | |
| **P** | | **F** |
| **1** | Navigate to user dashboard | | N/A | | Dashboard with search/filters displayed |  |  | |  | |  |
| **2** | Search by User Name | | Name: "Yusuf Küçüköner" | | User profile for "Yusuf Küçüköner" displayed |  |  | |  | |  |
| **3** | Filter by Role | | Role: "Customer" | | Customer profiles shown |  |  | |  | |  |
| **4** | Select a user profile | | User profile of "Yusuf Küçüköner" | | Detailed user activity log displayed |  |  | |  | |  |
| **Post-conditions:**   * Users found based on criteria, system performance is maintained. | | | | | | | | | | | |